FAIRTILE

Buddy | CUSTOMER MANAGEMENT

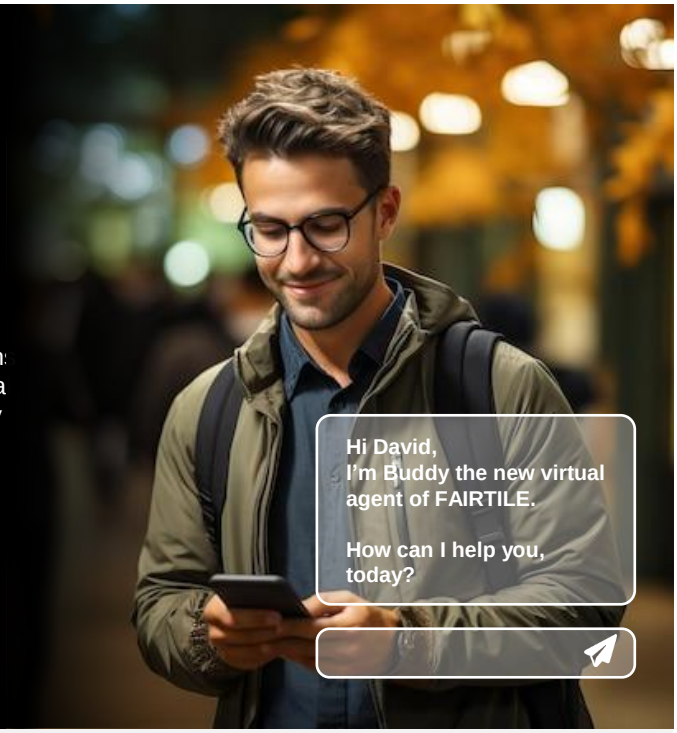
Enable an omnichannel customer experience

We enable unlimited omnichannel conversations and interactions with customers actively understand what a they need. Our virtual agent work as customer service representatives automating key processes through a unique customer experience.

Up to **+2 bps** **Service's NPS**

Up to **-56%** **Ops Costs**

Up to **+63%** **Success Rate**



BUSINESS OUTCOMES

Agentic AI is revolutionizing customer management by providing real-time information, ensuring seamless and intelligent interactions. It collects and analyzes customer data dynamically, enhancing personalization and decision-making. By automating entire workflows, it streamlines processes from inquiry to resolution, reducing human intervention. AI agents can engage customers naturally, handling complex tasks while adapting to user behavior. This transformation enables businesses to deliver faster, smarter, and more efficient customer experiences at scale.

USE CASES

Customer Support

Our agent powered by Generative AI and RAG (Retrieval-Augmented Generation) delivers accurate, context-aware responses by pulling real-time data from trusted sources.

Data Collection

Our agent transforms surveys and questionnaires into dynamic, conversational experiences, increasing engagement and response rates while adapting questions in real-time.

Digital Signature

Our agent streamlines digital signature collection by guiding users through a seamless conversational workflow. It explains terms, verifies identity, and secures consent in real time, ensuring compliance.

Tasks Automation

Our agent automates tasks seamlessly across omnichannel conversations, ensuring a unified customer experience. This intelligent automation enhances efficiency and reduces workload.

KNOW MORE

Service Documentation

Read about our technology, processes, compliance and security.

API Documentation

Discover our REST API functionalities in the Open API Standard.

Products Features

Find out more about our products and how they can answer your needs.

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